

Bill Chapman Chairman Wellbeing and Health Scrutiny Surrey County Council

Sent via email

22 February 2017

Dear Health and Care Commissioners and Providers,

Accident & Emergency Performance during Winter Pressures

In past years the Health Scrutiny Committee has considered evidence from a number of providers and commissioners on the impact of demand during the winter months.

I am aware that similar issues have been faced this year, and would like to invite your views as to how the Surrey-wide system has responded to this demand.

I am, therefore, writing to you to request your views on the following questions:

- 1. How did you work with partners in health and social care to manage the increased demand in A&E in December 2016 and January 2017?
- 2. What plans are in place in your area to manage such a spike in demand should it reoccur in 2017/18?
- 3. What, in your view, needs to be done to ensure that A&E is used appropriately in the future?
- 4. What are the risks to A&E performance in your area?
- 5. Do you have any suggestions as to what other partner agencies can/should be doing to alleviate the situation?

As per the regulations covering local authority health scrutiny I am asking you to respond within 28 days of the date of this letter.

The intention would be to present these responses to the Board on 13 March 2017. We would also like to invite you to attend this meeting. It is scheduled for 10:30am in the Ashcombe Suite, County Hall, Penrhyn Road, Kingston-upon-Thames, KT1 2DN.

I appreciate you continue to have several constraints on your time during this busy period, so please contact me if you feel that you are unable to attend the meeting or will need to respond at a later date.

Please can you send your response(s) or any queries regarding the logistics of the meeting to the Board's scrutiny officer, Andy Spragg by email at andrew.spragg@surreycc.gov.uk

Yours sincerely,

Councillor Bill Chapman

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Chairman, Surrey Wellbeing and Health Scrutiny Board